



Totally global...



IT moves our ships

Hapag-Lloyd is among the leading carriers in global container shipping. It has about 7,000 employees worldwide and deploys a fleet of approx. 115 vessels with an overall capacity of more than 470,000 standard containers (TEU). Hapag-Lloyd is represented in more than 130 countries. As partner of prestigious, internationally active industrial and trading companies, it develops complex logistics solutions. These depend crucially on highly efficient IT systems, which are being constantly refined and improved. Hapag-Lloyd is known for having one of the top IT systems in its industry today.

The IT area at Hapag-Lloyd has approx. 200 employees at the Hamburg headquarters. It is internationally active and growing continuously.

Hapag-Lloyd's IT developments focus on achieving outstanding quality and maximum reliability and the comprehensive integration of all processes in the transport chain. To achieve these objectives, Hapag-Lloyd is constantly looking for innovative IT specialists, motivated individuals and creative innovative thinkers with expertise and dedication who enjoy working on their own responsibility and cooperating in international teams.

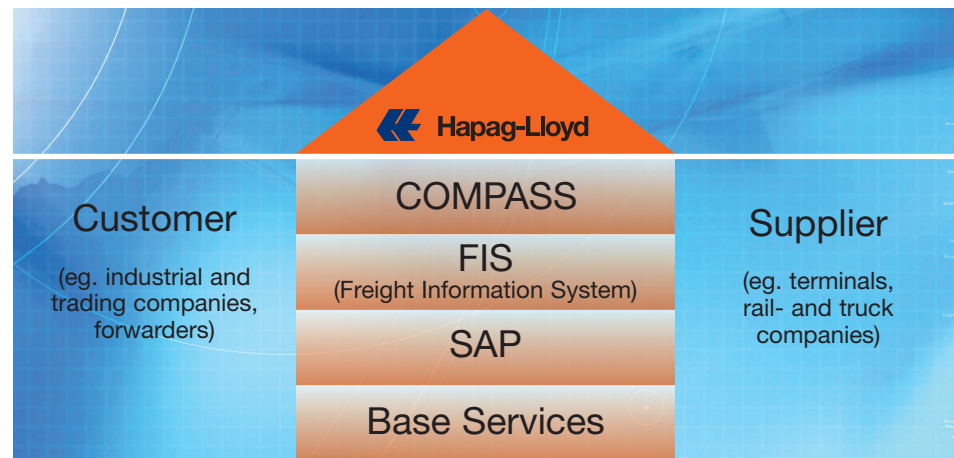
IT Governance

Standard processes and the IT system itself are being constantly enhanced to boost the efficiency of business processes and thus sharpen the company's competitive edge. Numerous project groups are constantly working on improvements. The IT experts involved in these cooperate closely with customers, colleagues from the operative areas and software suppliers.

These IT projects are jointly managed by the user and IT area in accordance with the Hapag-Lloyd guidelines. The successful introduction of new applications is guaranteed by a global support organisation.

House of IT

The Hapag-Lloyd system comprises four key components: FIS, COMPASS, SAP and the e-business portal, supplemented by applications for CRM and stowage planning. These fully integrated components ensure total transparency of volumes, costs and profit contributions – enabling Hapag-Lloyd to manage the transport chain more efficiently than any other shipping line.



FIS – Freight Information System

Hapag-Lloyd's Freight Information System (FIS) supports all operative functions for door-to-door transport worldwide. All users in the global Hapag-Lloyd organisation are given access to key data in real time.

FIS is the main IT platform for sales, customer service, operating and guidelines.

E-Business

Hapag-Lloyd has been pursuing a global e-business strategy since 2001 to ensure provision of e-transactions in many business processes, thereby reducing administrative costs and increasing information quality.

SAP

Hapag-Lloyd has introduced standardised SAP software worldwide. mySAP is used in the financial and accounting, controlling, tax, procurement, insurance and human resources areas.

COMPASS – Business Intelligence and Network Management

COMPASS as the Data Warehouse/Business Intelligence system provides users with data for analysing trends and identifying new business opportunities.

Business processes & IT

With its IT systems, Hapag-Lloyd is the recognised market leader in container shipping. Thanks to this high standard, IT is one of the key factors for the steady improvement of the company's profitability and productivity.

The success of Hapag-Lloyd's IT systems is based on the following principles:

- Introduction of standard procedures to ensure high productivity and efficient processes within worldwide networks
- A globally standardised system that is being constantly refined to improve our competitiveness
- Only one shipment file is provided for every transport procedure worldwide, thereby ensuring maximum transparency and efficiency.
All relevant information has to be entered once only. All employees all over the world always have access to the latest data level.
- Integration – optimised network management with integrated costing, ensuring that the profit contribution of a shipment can always be presented
- Central management by IT organisation in Hamburg
- All systems are available worldwide 24 hours a day, 365 days a year.



Attractive employer for IT professionals and experts from other areas

Apart from information scientists, the IT department employs physicists, mathematicians, business engineers and business economists specialising in information science or persons from other areas with experience in shipping. Current job offers are given at our website **www.hapag-lloyd.com**

Hapag-Lloyd provides interesting assignments for IT experts in the fascinating international environment of logistics and container shipping – a sector with very good long-term growth prospects. The company delegates responsibility to employees, looks after their interests and gives them attractive career opportunities.